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Insurance Verification

With insurance card available, contact customer service with the following information:

Name of Policy Holder, Policy/Group/Subscriber #'s, Social Security and Birth date of Policy Holder and Patient
Name of person verifying coverage at ins. Company:
Details of Policy: Out of Network benefits for Outpatient Occupational Therapy: Yes/No.
If No , is there an appeals process for therapy services not available within the network?
If Yes, What is the Out of Network Deductible and amount met:
What is % coverage after deductible is met: What is the maximum Out of Pocket Expense for patient:
Is there a limitation on # of visits, \$ per visit or \$ limit per year:
Is a prescription required:
Is pre-certification required: *Primary physician's office will have to do pre-cert., if needed. Any other information that might be helpful?